

NOTICE

**THE MAYOR HAS CALLED
A SPECIAL MEETING OF COUNCIL
AT 5:30 P.M.**

TUESDAY, JANUARY 22, 2019

**IN COUNCIL CHAMBERS – CIVIC SQUARE
TO DISCUSS THE FOLLOWING:**

- **FOR THE PURPOSE OF EDUCATING OR TRAINING MEMBERS.**
 - *Harassment Training.*

AND

**IN OPEN SESSION
IN COUNCIL CHAMBERS, CIVIC SQUARE**

TO CONSIDER ANY CORRESPONDENCE, REPORTS, AND BY-LAWS

**Tara Stephens,
City Clerk**



SPECIAL COUNCIL MEETING AGENDA
Tuesday, January 22, 2019
COUNCIL CHAMBERS – CIVIC SQUARE

1. **COMMITTEE-OF-THE-WHOLE (IN-CAMERA) (5:30 P.M.)**
(See yellow tab)
 - For the purpose of educating or training members:
 - *Harassment Training.*

2. **ARISE FROM COMMITTEE-OF-THE-WHOLE (IN-CAMERA) (6:55 P.M.)**

3. **OPEN SPECIAL COUNCIL MEETING (7:00 p.m.)**
 - 3.1 **CALL UPON THE CITY CLERK TO REVIEW COMMITTEE-OF-THE-WHOLE ITEMS (IN-CAMERA) TO BE ADDED TO BLOCK**

 - 3.2 **DISCLOSURES OF INTEREST**

 - 3.3 **COUNCILLORS TO DETERMINE AGENDA ITEMS AND BY-LAWS TO BE REMOVED FROM BLOCK FOR DISCUSSION IN COMMITTEE-OF-THE-WHOLE (OPEN) (See pink tab)**

4. **COMMITTEE-OF-THE-WHOLE (OPEN) - Nil**
(to discuss items removed from Agenda Block)

5. **ORAL REPORTS AND DELEGATIONS**
 - 5.1 **PRESENTATION(S) - Nil**

 - 5.2 **DELEGATION(S) (maximum 5/10/5 policy) - Nil**

 - 5.3 **AGENCIES, BOARDS, COMMISSIONS AND COMMITTEE REPORT(S) - Nil**

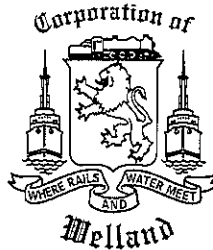
6. **BY-LAWS**
 1. A By-law to authorize acceptance of an offer from Centennial Developments (Niagara) Inc. for the sale of vacant land on Louise Street and Iva Street.
Ref. No. 19-39

Special Council Meeting Agenda - Page 2

7. CONFIRMATORY BY-LAW

A By-law to adopt, ratify and confirm proceedings of the Council of the Corporation of the City of Welland at its meeting held on the 22nd day of January, 2019.
Ref. No. 19-1

8. ADJOURNMENT



GENERAL COMMITTEE

Tuesday, January 22, 2019
COUNCIL CHAMBERS - CIVIC SQUARE

Meeting Number 2019 - 2

1. **OPEN GENERAL COMMITTEE MEETING FOLLOWING THE SPECIAL COUNCIL MEETING.**
 - 1.1 **CALL TO ORDER BY VICE MAYOR LEO VAN VLIET**
 - 1.2 **ADDITIONS/DELETIONS TO AGENDA**
 - 1.3 **DISCLOSURES OF INTEREST**
 - 1.4 **ADOPTION OF MINUTES**

General Committee Meeting of January 8, 2019.
 - 1.5 **ITEMS TO BE REMOVED FROM BLOCK FOR DISCUSSION IN COMMITTEE-OF-THE-WHOLE (OPEN) (See blue tab)**

2. **VERBAL REPORTS AND DELEGATIONS**
 - 2.1 **PRESENTATIONS**

16-109 Catherine Habermehl, Acting Commissioner, Public Works and Brad Whitelaw, Program Manager, Policy & Planning, Waste Management Services both from the Niagara Region re: Waste Collection Service Level Options and Stakeholder Consultation Results.
 - 2.2 **DELEGATIONS (MAXIMUM 5/10/5 RULE) – Nil**
 - 2.3 **AGENCIES, BOARDS, COMMISSIONS AND COMMITTEES REPORT(S) – Nil**

3. **COMMITTEE-OF-THE-WHOLE (OPEN)**
(Discuss items removed from Agenda Block)

4. **ADJOURNMENT**



GENERAL COMMITTEE

Tuesday, January 22, 2019
COUNCIL CHAMBERS - CIVIC SQUARE

Meeting Number 2019 - 2

Page No.

AGENDA BLOCK

1. BUSINESS ARISING FROM MINUTES, PREVIOUS MEETINGS AND OTHER ITEMS REFERRED FROM COUNCIL FOR DISCUSSION - Nil

2. STAFF REPORTS

INFRASTRUCTURE & DEVELOPMENT SERVICES – L. Van Vliet, Chair

Engineering Division

- | | | |
|--------------------------------|---------------------------|--|
| 1 - 20
Remove From
Block | <u>ENG-2019-02</u> | Gen. Mgr., Infrastructure and Development Services/City Engineer,
E. Nickel – Region of Niagara 2020 Waste Collection Contract – Proposed
Changes and Welland Enhanced Collection Services. Ref. No.16-109 |
| 21 - 22 | <u>ENG-2019-03</u> | Gen. Mgr., Infrastructure and Development Services/City Engineer,
E. Nickel – Canal Redevelopment Strategy Phase II – Welland Community
Boathouse. Ref. No.99-99 |

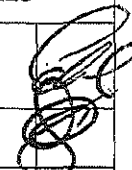
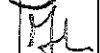
CORPORATE SERVICES – D. McLeod, Chair

Chief Administrative Officer

- | | | |
|---------|---------------------------|--|
| 23 - 27 | <u>CAO-2019-01</u> | Chief Administrative Officer, G. Long – Review of Regional Government.
Ref. No. 19-48 |
|---------|---------------------------|--|

3. NEW BUSINESS - Nil

GENERAL COMMITTEE
INFRASTRUCTURE AND DEVELOPMENT SERVICES

APPROVALS	
GENERAL MANAGER	
CFO	
CAO	

REPORT ENG-2019-02
JANUARY 22, 2019

SUBJECT: REGION OF NIAGARA 2020 WASTE COLLECTION CONTRACT - PROPOSED CHANGES AND WELLAND ENHANCED COLLECTION SERVICES

10-109

**AUTHOR: ERIK NICKEL, P. ENG.,
GENERAL MANAGER, INFRASTRUCTURE AND DEVELOPMENT SERVICES / CITY ENGINEER**

RECOMMENDATIONS:

THAT THE COUNCIL OF THE CITY OF WELLAND approve REPORT ENG-2019-02 regarding Region of Niagara 2020 Waste Collection Contract – Proposed Changes and Welland Enhanced Collection Services; and further,

THAT Welland City Council approve of recommendations 1 through 8 as follows:

1. That every-other-week garbage collection be implemented for all residential properties and for those Industrial, Commercial and Institutional properties and Mixed Use properties located outside Designated Business Areas as a base service. Current garbage container limits would double for all properties, on an every-other-week basis. The recycling and organic bin collection for all properties shall remain weekly collection. Those Industrial, Commercial and Institutional properties and Mixed Use properties located inside the Designated Business Areas would continue to receive weekly garbage, recycling and organics collection as a base service.
2. That switching to clear bags be approved.
3. That the establishment of a four (4) item limit per residential unit, per collection, for large item collection at Low Density Residential properties be approved as a base service.
4. That the appliance and scrap metal pick-up be discontinued at Low Density Residential properties.
5. That the number of garbage bags/containers for Industrial Commercial and Institutional properties and Mixed Use properties inside Designate Business Areas be reduced from seven (7) to four (4) per week, as a base service.

6. That the number of garbage bags/containers for Mixed Use properties outside Designate Business Areas be reduced from six (6) to four (4) per week, or eight (8) containers per week under every-other-week garbage collection, as a base service.
7. That the City's enhanced service and extra payment for front-end garbage collection at multi-residential properties (currently a total of 12 containers) continue.
8. That pricing of a new enhanced service for large item collection (parallel to the service approved for Low Density Residential properties) to those households in Multi Residential buildings with seven (7) or more residential units and Mixed Use properties with one (1) or more residential unit, that receive the Region's base curbside or enhanced front-end garbage collection service, be included in the upcoming Regional tender.

and further,

THAT Welland City Council direct the Clerk to inform the Region of the City's position on the proposed waste collection service changes.

ORIGIN AND BACKGROUND:

The Region of Niagara oversees all aspects of Waste Management for the Local Area Municipalities (LAM).

This includes, but is not limited to, curbside collection of waste, recycling and organics collection as well as the disposal of these materials (Landfill sites, household hazard waste, recycling facility and organic processing locations).

The annual cost for the Region's Waste Management is charged back to the LAM's based on the municipality's percentage of the total Regional households. For Welland, the 2018 waste management levy totalled \$3,898,322.

The Region is preparing for a new collection contract that will be awarded in 2020 and will start in 2021. Prior to the approval of the new contract and its proposed changes, the Region is consulting with Niagara residents, businesses, the local municipalities and other stakeholders.

Responses by the local municipalities to the Region are required by February 20, 2019 in order to achieve their proposed tender award scheduled for 2020.

COMMENTS AND ANALYSIS:

The proposed options being considered by Niagara Region for the 2021 contract are categorized into base collection options and enhanced collections options.

Terminology used throughout to describe the different property sectors are as follows:

LDR – Low Density Residential property (i.e.: 1 to 6 residential units)

MR – Multi Residential property (greater than 6 residential units)

IC&I – Industrial, Commercial and Institutional property

MU – Mixed Use property (i.e. IC&I with a residential component)

Inside DBAs – Property is located within the Designated Business Areas (includes most of the Downtown BIA and North Welland BIA - see appendix I and II for maps)

Outside DBAs – Property is located outside of the Designate Business Areas

Base Collection Options

1. Every-other-week (EOW) garbage collection for all properties located outside DBAs. Properties located inside DBA's will continue with weekly service.

Weekly collection of recycling and organics to continue for all properties both inside and outside of DBA's. Garbage container limit would double for those with EOW collection.

Many Ontario municipalities (i.e.: Barrie, Durham, Halton, Markham, Ottawa, Toronto, Vaughn, Peel and Waterloo) already provide EOW garbage collection.

The benefits of EOW garbage collection include:

- Increased participation/capture rates in diversion programs (i.e.: recycling and organics) to extend lifespan of Niagara Region's landfill site. Diversion rates increased between 6% and 16% in those municipalities that implemented EOW garbage collection.
- Potential cost avoidance. Based on the Region of Waterloo's implementation of EOW garbage collection in 2017, their annual contract savings were approximately \$1.5 million.

2. Mandatory use of clear bags for garbage with optional opaque privacy bag (i.e. grocery bag) within the clear bag for all sectors.

The intent of this change is to improve source separation (and waste diversion rates) and increase enforcement/awareness of what is placed inside the garbage bag by allowing the collection person to identify recycling, organics and unacceptable materials in the bag and then not picking up that bag.

However, recent concerns about plastic bags is seen by the Region as beneficial to make a positive step to take plastic bags out of our waste stream.

3. Establishment of a four (4) item limit per residential unit, per collection, for large item collection at LDR properties.

Currently, there is no limit on the number of large items that can be set out per residential unit, per collection. The proposed four-item limit will meet the set-out

needs, as most residents set out an average of less than two (2) items per collection.

4. Discontinuation of appliances and scrap metal collection at LDR properties.

These items can be recycled, at no cost, at Niagara Region's Drop-off Depots, or at scrap metal dealers. Only 6% of Niagara's LDR properties are currently using the curbside collection of appliances and scrap metal. Many of these items are scavenged before the Region's collection contractor is able to collect them.

5. Change weekly garbage container limits for IC&I and MU properties located inside DBAs from seven (7) containers to four (4) containers per property.

This would standardize the base collection limits across similar sectors as well as increase participation in the Region's diversion programs. The average number of garbage containers placed out per week at IC&I and MU properties inside DBAs across the region is two (2).

The Regions historic audits for the North Welland BIA (See Appendix I, page 2) indicates the average number of garbage bags/containers set out is 1.4 (ICI) and 3.9 per pick-up day.

The same audit for the Downtown BIA (See Appendix II, Page 2) indicates the average number of garbage bags/containers set out is 2.1 (ICI) and 2.7 (MU) per pick-up day.

6. Change weekly garbage container limits for MU properties located outside DBAs from six (6) to four (4) containers under weekly collection, or to eight (8) containers under EOW garbage collection.

This would standardize the base collection limits across similar sectors, as well as increase participation in the Region's diversion programs. The average number of garbage containers placed out per week at MU properties outside DBAs across the region is two (2)

Enhanced Collection Options

7. Continuation of collection of the twelve (12) multi-residential (MR) recycling cart and garbage disposal dumpsters located at eight (8) condominium complexes at a cost to the municipality of \$16,214.89 (2018).
8. Provision of a new enhanced service for large item collection to those households in MR buildings and MU properties that receive the Region's base curbside or enhanced front-end garbage collection service.

These properties must be participating in the Region's diversion programs (i.e.: recycling and organics), in order to qualify to receive this service.

This service would be provided in a manner that is parallel to the approved service for the LDR sector.

Applies to the following properties:

Property Type	No. of Buildings/Properties
Curbside MU with one or more residential units	175
Curbside MR with 7+ residential units	50
Front-End MU with one or more residential units	0
Front-End MR with 7+ residential units	8
Total	233

9. Any other additional enhanced collection options such as additional garbage container limits, increased garbage or recycling collection frequency, street litter, front-end garbage, etc.

Other additional enhanced collection options requested by Welland City Council will come at an increased cost to the Municipality over-and-above the base service collection cost.

Upon request, Regional Staff are willing to include other options in the upcoming tender, in order to obtain pricing. These items will come back to Welland Council for approval.

The explanation and reason for the proposed changes are fully explained in Attachment III to this Report (FAQ for Proposed Collection Service Options for Welland's Designated Business Areas).

Based on discussion with the Region, changes three (3), five (5), six (6), are based on audits of actual numbers of large items/appliances or bags/containers actually put out and should have little to no impact to users, but will provide a reduction in the quantities to be tendered in the 2021 contract.

FINANCIAL CONSIDERATION:

Overall, if accepted by Regional Council, the proposed base service changes will help reduce Waste Management costs in the new collection tender to the LAMs and our taxpayers. Other municipalities that implemented EOW garbage collection realized annual contract savings between \$200,000 and \$12 million, depending on the size of their contract and other contract changes that were implemented. For example, Region of Waterloo's annual contract savings by switching over to EOW garbage collection was \$1.5 million.

The 2018 Enhanced Collection Services to the City were \$16,214.89. Additional costs would be incurred for the new enhanced service for bulky goods collection to those households in MR buildings with seven (7) or more residential units and MU properties with one (1) or more residential unit, that receive the Region's curbside base garbage collection or that receive the Region's enhanced front-end garbage collection service.

We should assume that the 2021 Waste Collection contract will see an overall increased cost due to inflation and wages; however, the proposed base service recommendations listed below will help reduce this increase.

OTHER DEPARTMENT IMPLICATIONS:

There are no other department implications caused as a result of this report.

SUMMARY AND CONCLUSION:

It is recommended that the following Regional proposed collection changes to the 2021 collection contract be approved by Welland City Council:

1. That every-other-week (EOW) garbage collection be implemented for all residential properties and for those IC&I and MU properties located outside DBAs as a base service. Current garbage container limits would double for all properties, on an EOW basis. The recycling and organic bin collection for all properties shall remain weekly collection. Those IC&I and MU properties located inside the DBAs would continue to receive weekly garbage, recycling and organics collection as a base service.
2. That switching to clear bags be approved.
3. That the establishment of a four (4) item limit per residential unit, per collection, for large item collection at LDR properties be approved as a base service.
4. That the appliance and scrap metal pick-up be discontinued at LDR properties.
5. That the number of garbage bags/containers for IC&I and MU properties inside DBAs be reduced from seven (7) to four (4) per week, as a base service.
6. That the number of garbage bags/containers for MU properties outside DBAs be reduced from six (6) to four (4) per week, or eight (8) containers per week under EOW garbage collection, as a base service.
7. That the City's enhanced service and extra payment for front-end garbage collection at multi-residential properties (currently a total of 12 containers) continue.
8. That pricing of a new enhanced service for large item collection (parallel to the service approved for LDR properties) to those households in MR buildings with seven (7) or more residential units and MU properties with one (1) or more residential unit, that receive the Region's base curbside or enhanced front-end garbage collection service, be included in the upcoming Regional tender.

ATTACHMENTS:

Appendix I – North Welland DBA Audit Summary

Appendix II – Downtown Welland DBA Audit Summary

Appendix III – FAQ for the Proposed Collection Service Options for Welland's Designated
Business Areas (Downtown and North End)

Welland North End Designated Business Area (DBA) IC&I and MU Base Collection Audit Results

Section A: Overview of Audit

DBA Info

DBA Name	Municipality	Collection Type	Service Level
Welland North End	Welland	ICI	Base
Welland North End	Welland	Mixed-Use	Base

Audit Info

Sector	Audit Month	Audit Year	# of Weeks of Audits	Site Visits Conducted?	Post-Site Visit Audits Conducted?
ICI	May	2018	2	No	No
Mixed-Use	August/September	2016	2	No	No

Participation Info

Sector	Total # of Properties Audited	Average # of Properties Observed to be Participating in the Region's Curbside Collection	% of Properties Participating in the Region's Curbside Collection Programs	Average # of Properties Observed with No Set-Out	% of Properties with No Set-Out
ICI	60	10	17%	50	83%
Mixed-Use	14	5	36%	9	64%

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Section B: Regional Garbage Collection Program

Weekly Curbside Garbage Collection	ICI	Mixed-Use
Average # of Properties Using Garbage	10	4.5
% of Total Audited Properties Using Garbage	17%	32%
% of Properties Participating in Regional Collection Using Garbage	100%	90%
Average # of Properties Participating in Regional Collection Not Using Garbage	0	0.5
% of Properties Participating in Regional Collection Not Using Garbage	0%	10%
Average # of Garbage Containers (Bags/Cans) Per Set-Out at Participating Properties	1.4	3.9

Averaged Exceedances of Garbage Container Limits	ICI	Mixed-Use
Average # of Containers Exceeding Weekly Limit	0.0	0.0
% of Properties Exceeding Weekly Limits	0%	0%

Individual Set-out Exceedances of Garbage Container Limits	ICI	Mixed-Use
# of Exceedances Observed in Length of Audit	0.0	0.0
# of Properties with Set-Out Exceedances	0.0	0.0
Average # of Set-Out Exceedances per Exceeding Property	0.0	0.0
% of Exceedances per Total # of Set-Outs During Length of Audit	0%	0%
% Total # of Participating Properties with Garbage Exceedances	0%	0%

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Section C: Regional Diversion Programs

Recycling (Blue/Grey Box/Cart) Collection Program	ICI	Mixed-Use
Average # of Properties Participating in Regional Collection Using Recycling	5.0	5.0
% of Properties Participating in Regional Collection Using Recycling	50%	100%
Average # of Properties Participating in Regional Collection Not Using Recycling	5.0	0.0
% of Participating Properties Not Using Recycling	50%	0%
Average # of Properties Participating in Regional Collection Using Blue Boxes	5.0	5.0
Average # of Blue Boxes per Set-Out at Participating Properties	1.2	1.3
Average # of Participating Properties Using Grey Boxes	0.0	3.0
Average # of Grey Boxes per Set-Out at Participating Properties	0.0	1.7
Average # of Participating Properties Using Only Boxes	4.0	5.0
Average # of Blue/Grey Boxes per Set-Out at Participating Properties	1.2	2.3
Average # of Participating Properties Using Blue Carts	2.0	0.0
Average # of Blue Carts per Set-Out at Participating Properties	1.0	0.0
Average # of Participating Properties Using Grey Carts	0.0	0.0
Average # of Grey Carts per Set-Out at Participating Properties	0.0	0.0
Average # of Participating Properties Using Only Carts	1.0	0.0
Average # Blue/Grey Carts per Set-Out at Participating Properties	1.0	0.0
Average # of Participating Properties Using Carts & Boxes	1.0	0.0
Average # of Containers (Boxes/Carts Grey/Blue) per Set-out at Participating Properties	1.6	2.3
Average # of Participating Properties Using Bundled Cardboard	2.0	1.5

Organics (Green Bin/Cart) Collection Program	ICI	Mixed-Use
Average # of Properties Participating in Regional Collection Using Organics	1.0	1.5
% of Properties Participating in Regional Collection Using Organics	10%	30%
Average # of Properties Participating in Regional Collection Not Using Organics	9.0	3.5
% of Properties Participating in Regional Collection Not Using Organics	90%	70%
Average # of Participating Properties Using Green Bins	1.0	1.5
Average # of Green Bins per Set-Out at Participating Properties	0.5	1.0
Average # of Participating Properties Using Only Green Bins	1.0	1.5
Average # of Participating Properties Using Green Carts	0.0	0.0
Average # of Green Carts per Set-Out at Participating Properties	0.0	0.0
Average # of Participating Properties Using Only Green Carts	0.0	0.0
Average # of Participating Properties Using Green Bins & Green Carts	0.0	0.0
Average # of Containers (Bin/Cart) Set-Out at Participating Properties	0.5	1.0

Welland Downtown Designated Business Area (DBA) IC&I and MU Base Collection Audit Results

Section A: Overview of Audit

DBA Info

DBA Name	Municipality	Collection Type	Service Level
Welland Downtown	Welland	ICI	Base
Welland Downtown	Welland	Mixed-Use	Base

Audit Info

Sector	Audit Month	Audit Year	# of Weeks of Audits	Site Visits Conducted?	Post-Site Visit Audits Conducted?
ICI	May	2018	2	No	No
Mixed-Use	August/ September	2016	2	No	No

Participation Info

Sector	Total # of Properties Audited	Average # of Properties Observed to be Participating in the Region's Curbside Collection	% of Properties Participating in the Region's Curbside Collection Programs	Average # of Properties Observed with No Set-Out	% of Properties with No Set-Out
ICI	105	58.0	55%	47.0	45%
Mixed-Use	79	49.5	63%	29.5	37%

Section B: Regional Garbage Collection Program

Weekly Curbside Garbage Collection	ICI	Mixed-Use
Average # of Properties Using Garbage	52.0	45.0
% of Total Audited Properties Using Garbage	50%	57%
% of Properties Participating in Regional Collection Using Garbage	90%	91%
Average # of Properties Participating in Regional Collection Not Using Garbage	6.0	4.5
% of Properties Participating in Regional Collection Not Using Garbage	10%	9%
Average # of Garbage Containers (Bags/Cans) Per Set-Out at Participating Properties	2.1	2.7

Averaged Exceedances of Garbage Container Limits	ICI	Mixed-Use
Average # of Containers Exceeding Weekly Limit	2.0	1.5
% of Properties Exceeding Weekly Limits	4%	3%

Individual Set-out Exceedances of Garbage Container Limits	ICI	Mixed-Use
# of Exceedances Observed in Length of Audit	3.0	6.0
# of Properties with Set-Out Exceedances	3.0	4.0
Average # of Set-Out Exceedances per Exceeding Property	1.0	1.5
% of Exceedances per Total # of Set-Outs During Length of Audit	3%	3%
% Total # of Participating Properties with Garbage Exceedances	6%	9%

Section C: Regional Diversion Programs

Recycling (Blue/Grey Box/Cart) Collection Program	ICI	Mixed-Use
Average # of Properties Participating in Regional Collection Using Recycling	39.0	34.5
% of Properties Participating in Regional Collection Using Recycling	67%	70%
Average # of Properties Participating in Regional Collection Not Using Recycling	19.0	15.0
% of Participating Properties Not Using Recycling	33%	30%
Average # of Properties Participating in Regional Collection Using Blue Boxes	16.0	28.0
Average # of Blue Boxes per Set-Out at Participating Properties	2.6	1.2
Average # of Participating Properties Using Grey Boxes	32.0	27.5
Average # of Grey Boxes per Set-Out at Participating Properties	1.0	1.2
Average # of Participating Properties Using Only Boxes	36.0	31.5
Average # of Blue/Grey Boxes per Set-Out at Participating Properties	1.9	2.0
Average # of Participating Properties Using Blue Carts	6.0	5.0
Average # of Blue Carts per Set-Out at Participating Properties	1.1	1.4
Average # of Participating Properties Using Grey Carts	4.0	4.0
Average # of Grey Carts per Set-Out at Participating Properties	1.0	1.6
Average # of Participating Properties Using Only Carts	3.0	3.0
Average # Blue/Grey Carts per Set-Out at Participating Properties	1.8	3.3
Average # of Participating Properties Using Carts & Boxes	3.0	1.0
Average # of Containers (Boxes/Carts Grey/Blue) per Set-out at Participating Properties	2.2	2.3
Average # of Participating Properties Using Bundled Cardboard	19.0	13.0

Organics (Green Bin/Cart) Collection Program	ICI	Mixed-Use
Average # of Properties Participating in Regional Collection Using Organics	0.0	8.0
% of Properties Participating in Regional Collection Using Organics	0%	16%
Average # of Properties Participating in Regional Collection Not Using Organics	58.0	41.5
% of Properties Participating in Regional Collection Not Using Organics	100%	84%
Average # of Participating Properties Using Green Bins	5.0	7.5
Average # of Green Bins per Set-Out at Participating Properties	2.8	0.9
Average # of Participating Properties Using Only Green Bins	0.0	7.0
Average # of Participating Properties Using Green Carts	0.0	1.5
Average # of Green Carts per Set-Out at Participating Properties	0.0	1.2
Average # of Participating Properties Using Only Green Carts	0.0	1.0
Average # of Participating Properties Using Green Bins & Green Carts	0.0	0.5
Average # of Containers (Bin/Cart) Set-Out at Participating Properties	0.0	1.0

FAQ for the Proposed Collection Service Options for Welland's Designated Business Areas (Downtown and North End)

Key Proposed Collection Service Options:

1. What are the key proposed collection service options that will affect Welland's Designated Business Areas (DBAs):

- Change the weekly garbage container (bag/can) limits for Industrial, Commercial & Institutional (IC&I) and Mixed-Use (MU) properties located inside DBAs from seven (7) containers to four (4) containers per property, as a base service.
- Mandatory use of clear bags for garbage, with the option of allowing an opaque privacy bag to be placed inside the clear bag. The clear bag program will be for all sectors (both inside and outside DBAs), as a base service.

2. Why is Niagara Region considering these proposed collection service options inside the DBAs?

- The proposed options for Niagara Region's next collection contract are being considered as a way to:
 - Standardize garbage container limits across all IC&I and MU properties, which use the Region's base curbside collection service;
 - Increase participation in Region's diversion programs;
 - Align with results of curbside audits and other collection monitoring/measurements; and
 - Improve program communication and services provided to residents and businesses.

Stakeholder Consultation:

1. How will input from organizations representing businesses and property owners affect whether the Region adopts the proposed collection options?

- This input will be used to help determine whether there is sufficient support for the proposed collection options, and whether to proceed with any further consultation with those businesses using the Region's curbside garbage collection service.

- 2. What other consultation activities are being conducted related to the proposed collection service options?**
- Niagara Region will also be obtaining input from IC&I and MU property owners on these proposed collection options in late October and November 2018:
 - An URL address for an on-line survey will be provided through social media, targeted letters, and other communication methods.
 - Public Open Houses and Community Events will be held in all 12 Local Area Municipalities (LAMs).
- 3. When would the proposed collection service options take effect?**
- No decisions will be made until after the stakeholder consultation is complete and staff report back to Regional Council in early 2019.
 - If the proposed collection service options are approved by Regional Council, they would take effect with the commencement of the Region's next collection contract in March 2021.

Proposed Base Service Garbage Container Limit Changes:

- 1. What is the difference between base and enhanced collection service?**
- Niagara Region provides base collection services (i.e. weekly garbage, recycling, organics, etc.) to all property types, including IC&I and MU properties inside and outside DBAs, in all 12 LAMs.
 - The current base garbage container collection limit for IC&I and MU properties located inside and outside DBAs are, as follows:

Property Type and Location	Max. Garbage Containers per Week
IC&I properties <u>inside</u> DBAs	7
MU properties <u>inside</u> DBAs	7
IC&I properties <u>outside</u> DBAs	4
MU properties <u>outside</u> DBAs	6

- Niagara Region also provides enhanced collection services, at the request of each local area municipality. Each local area municipality directly pays for the cost associated with providing the enhanced collection services. Enhanced collection services include additional garbage container limits, increased garbage or recycling collection frequency, front-end garbage and street litter pick-up.

2. Which base collection services are currently provided to IC&I and MU properties inside the Welland DBAs?

Collection Service	Weekly Collection Frequency	Collection Days & Times
Curbside Waste	One day-per-week (max. of 7 containers per property)	Thurs (North End) (7:00 am) Fri (Downtown) (10:00 am)
Curbside Recycling	One day-per-week	Thurs (North End) (7:00 am) Fri (Downtown) (10:00 am)
Curbside Organics	One day-per-week	Thurs (North End) (7:00 am) Fri (Downtown) (10:00 am)

3. Why is the Region proposing the new base garbage container limits for IC&I and MU properties inside the DBAs, and MU properties outside the DBAs?

- The proposed four (4) garbage container limits for these properties would align with existing four (4) garbage container limit for IC&I properties outside DBAs.
- It would align with current average garbage containers set-out:
 - Based on the results from the 2018 curbside audits inside Welland's Downtown and North End DBAs, the average number of garbage containers set out each week, for base collection at IC&I properties was 2.1 and 1.4 containers. This is below the Region's current allowable limit of seven (7) containers per week.
 - Although an average of 4% of IC&I properties inside Welland's Downtown DBA exceeded their weekly set-out limit of 7 garbage containers, there were 3 individual properties that had exceeded the 7 container limit on an average of 1 day during the 2 week audit period.
 - Based on the results from the 2016 curbside audits inside Welland's Downtown and North End DBAs, the average number of garbage containers set out each week, for base collection at MU properties was 2.7 and 3.9 containers. This is below the Region's current allowable limit of seven (7) containers per week.
 - Although an average of 3% of MU properties exceeded their weekly set-out limit of 7 garbage containers, there were 2 individual properties that had exceeded this limit on an average of 1 day during the 2 week audit period.

Sector	Average % of Participating Properties Using Regional Base Garbage Collection Service Inside DBA	Avg. No. Base Garbage Containers Set-out	Avg. % of Properties Exceeding Base Garbage Container Limit
IC&I - Downtown	90%	2.1	4%
IC&I - North End	100%	1.4	0%
MU - Downtown	91%	2.7	3%
MU - North End	90%	3.9	0%

- Based on the results from the 2014 curbside audits outside Welland's DBAs, the average number of garbage containers set out each week, for base collection at MU properties, was 2.0 containers. This is below the Region's current allowable limit of six (6) containers per week.
- Although an average of 2% of MU properties exceeded their total weekly set-out limit of 6 garbage containers, there were 4 individual properties that had exceeded the 6 garbage container limit, at least once during the 2 day audit period.

Sector	Average % of Participating Properties Using Regional Base Garbage Collection Service Outside DBA	Avg. No. Base Garbage Containers Set-out	Avg. % of Properties Exceeding Base Garbage Container Limit
MU	74%	2.0	2%

- It would encourage participation in diversion programs, which are under-utilized, and preserve existing landfill capacity:
 - Based on the results from the 2018 curbside audits inside Welland's Downtown DBA, of the IC&I properties which use Regional base collection services:
 - o 67% are participating in the recycling collection program;
 - o 0% are participating in the organics collection program.
 - Based on the results from the 2018 curbside audits inside Welland's North End DBA, of the IC&I properties which use Regional base collection services:
 - o 50% are participating in the recycling collection program;
 - o 10% are participating in the organics collection program.

- Based on the results from the 2018 curbside audits inside Welland's Downtown DBA, of the MU properties which use Regional base collection services:
 - o 70% are participating in the recycling collection program;
 - o 16% are participating in the organics collection program.
- Based on the results from the 2018 curbside audits inside Welland's North End DBA, of the MU properties which use Regional base collection services:
 - o 100% are participating in the recycling collection program;
 - o 30% are participating in the organics collection program.
- Based on the results from the 2014 curbside audits outside Welland's DBA, of the MU properties which use Regional base collection services:
 - o 63% are participating in the recycling collection program;
 - o 19% are participating in the organics collection program.

4. Who would be affected by the proposed new garbage container limit?

- All IC&I and MU properties located inside the DBAs, and MU properties located outside the DBAs, which use Niagara Region's base curbside garbage collection service, would be affected.

5. What happens if a property owner does not/cannot comply with the proposed container limits?

- If a property owner sets out more garbage containers than the limit allows, the additional bags would be tagged and left behind by the collection contractor.
- Regional staff would follow-up with the property owner regarding the proper set out of material for collection to avoid re-occurrence of uncollected garbage.
- If a property owner is consistently unable to meet the garbage container limit and is not using the Region's diversion programs, it would be recommended that the Region's unlimited recycling and organics collection services be fully utilized to reduce the amount of waste being placed in garbage containers.

6. What happens if property owners dispose of their waste in non-designated areas (i.e. vacant lots, public property, ditches, etc.) because it was rejected or they choose not to comply with the rules?

- This is considered illegal dumping and it is a serious offence with penalties. The Region's by-law will be enforced in any cases of illegal dumping.
- Experience in other municipalities has shown that property owners readily adapt to collection changes and if there is an increase in illegal dumping after the change in collection is implemented, it is temporary and short-lived.

Mandatory Clear Bags for Garbage:

1. **Why is the Region proposing the mandatory use of clear bags for garbage?**
 - Increased Waste Diversion: Implementing clear garbage bags resulted in a 6% increase in Markham's 2014 diversion rate, for a total diversion rate of 81%. There is motivation to recycle, due to social pressure.
 - Enforcement/Safety: Clear bags increase the awareness of what is placed in the garbage, due to the visibility of the bag contents.
 - Eliminates or minimizes the option of concealing hazardous or non-acceptable materials (e.g. recyclables and organics) in the garbage
 - Facilitates education and enforcement of Niagara's Waste Management By-law, where necessary.

2. **Who would be affected by the use of clear garbage bags?**
 - The clear bag program would be mandatory for all sectors (i.e. low-density residential, multi-residential, IC&I and MU), both inside and outside the DBAs.

3. **What about privacy or security concerns?**
 - To conceal private or sensitive materials, the Region will be allowing an opaque privacy bag to be placed inside the clear bag.
 - Confidential documents should be shredded and placed inside a clear plastic bag before being placed inside the Grey Box or Grey Cart.

4. **Would garbage bags be left behind (not collected) if they are not in compliance with the clear bag program?**
 - Garbage would not be collected in the following situations:
 - If the garbage bag contains non-acceptable materials such as recyclables, organics, hazardous waste; or,
 - If a clear bag is not used (note: one opaque/coloured privacy bag (e.g. grocery bag size) will be allowed inside each clear bag for personal items).
 - Regional staff will follow-up with the property owner regarding the proper set out of material for collection to avoid re-occurrence of uncollected garbage.

5. **What are the key implications for an IC&I or MU property, other than having to use a clear bag for garbage set out at the curb?**
 - Properties may need to better sort recyclables and organics from their garbage stream.
 - Property owners and staff will have to be aware of what is recyclable, or otherwise not acceptable in the garbage; training may be required.
 - Suitable recycling and organics containers for curbside collection are available for purchase from the Region.

- Supporting promotion and education material would be provided by the Region (i.e. listing of acceptable materials for recycling and organics programs).
- 6. If a clear garbage bag program is approved, will property owners still be able to use their reusable garbage containers?**
- Reusable garbage containers will be considered for dealing with pests and rodents.
- 7. Do clear garbage bags cost more than traditional opaque (black) plastic garbage bags?**
- The cost of clear plastic bags is similar to that of opaque plastic bags. Price differences may occur, based on individual bag size, closure type, packaging size or brand name.
 - Clear bags would be available for purchase at the same local retailers as traditional opaque bags.

GENERAL COMMITTEE
INFRASTRUCTURE AND DEVELOPMENT SERVICES
ENGINEERING DIVISION

APPROVALS	
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CAO	<i>DL</i>

REPORT ENG-2019-03
JANUARY 22, 2019

SUBJECT: CANAL REDEVELOPMENT STRATEGY PHASE II -
WELLAND COMMUNITY BOATHOUSE

AUTHOR: ERIK NICKEL, P. ENG.,
GENERAL MANAGER, INFRASTRUCTURE AND
DEVELOPMENT SERVICES / CITY ENGINEER

99-99

RECOMMENDATIONS:

THAT THE COUNCIL OF THE CITY OF WELLAND receives for information Report ENG-2019-03 Canal Redevelopment Strategy Phase II – Welland Community Boathouse Update; and further,

THAT Welland City Council direct Staff to proceed with completion of architectural plans and specifications, and subsequently issue a tender for construction of a shipping container facility to serve as a canoe/kayak rental facility at the Lincoln St Docks location at the soonest opportunity.

ORIGIN AND BACKGROUND:

In September 2018, the Council of the City of Welland voted in favour of a motion to proceed with the design/build of a new community boathouse, at the Lincoln St Docks, as part of the Phase 2 Canal Redevelopment Strategy.

Staff immediately responded and issued RFP 18-13 in October of 2018, for design/build services for a new community boathouse, and two submissions were received. Staff reviewed the submissions and although both met the criteria, it was felt that other alternatives could be explored in order to fully evaluate options, and recommend an effective solution that will both meet the city's technical requirements, along with being both cost effective, and attractive to visitors.

COMMENTS AND ANALYSIS:

During the evaluation of RFP submissions for the design/build of the new community boathouse, staff were presented with a unique and contemporary alternative to conventional building techniques, and are currently exploring this option.

The new option being evaluated for feasibility is a structure built out of shipping containers, which would allow for storage of rental boats, along with office and retail space needed to operate the summer boat rental program. Shipping containers have a very low upfront cost, and are structurally strong, which gives them the advantage of a low cost per square

foot. Being made out of steel, they are easily adaptable to a variety of shapes, and current architectural practices have developed some unique and cutting edge buildings that are attracting both national and international attention. The unique aspect of a building constructed out of shipping containers further blends with the history of Welland and the shipping canal, being a reminder of the shipping industry that was the foundation of our city.

The analysis of a shipping container building also includes the ability of the facility to grow in the future if popularity of the attraction is realized, and growth of the rental program is required. Due to the modularity of the shipping containers, and the ease of connecting additional units, future expansion would be more cost effective than retrofitting a conventional building with an addition. The initial structure will be built to suit the immediate needs of the rental program, without the additional cost of integrating future needs into the design/build plans of a conventional building.

The potential exists to construct a unique and functional landmark that will serve as a reminder of the city's past, while creating a modern attraction that helps market and expand the success of the city's boat rental program.

Staff recommend proceeding with the completion of architectural drawings and specifications for the tendering of this construction at the soonest opportunity, but recognize that due to this being a relatively new and unique construction methodology, it is unknown at this time what the response will be from the construction industry. Alternatively, should Council so desire, Staff are prepared to take direction to report back to council for award of the design/build assignment for conventional construction.

FINANCIAL CONSIDERATION:

Budgetary prices for the design/build request for proposal are in the range of \$500,000 to \$700,000 depending on the submission.

OTHER DEPARTMENT IMPLICATIONS:

Contract preparation for tendering have been and will be kept in compliance with the agreed practices of the Finance, Clerks and Legal departments.

SUMMARY AND CONCLUSION:

RFP for design/build of a new community boathouse rental facility was issued in the fall of 2018 and resulted in the submission of two conventional facilities in the budgetary ranges of \$500,000 to \$700,000.


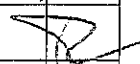

Upon review of the submissions, Staff were presented with the idea to explore the unique opportunity to construct the rental facility from shipping containers.

Staff recommend to proceed with completion of architectural plans and specifications, and to subsequently issue a tender for construction of a shipping container facility to serve as a canoe/kayak rental facility at the Lincoln St Docks location at the soonest opportunity...

ATTACHMENTS:

Shipping Container Design Portfolio

GENERAL COMMITTEE
OFFICE OF THE CAO

APPROVALS	
GENERAL MANAGER	
CFO	
CAO	

REPORT CAO-2019-01
JANUARY 22, 2019

SUBJECT: REVIEW OF REGIONAL GOVERNMENT

AUTHOR: GARY LONG, CAO

19-48

RECOMMENDATION:

THAT THE COUNCIL OF THE CITY OF WELLAND receives for information REPORT CAO-2019-01, Review of Regional Government.

ORIGIN AND BACKGROUND:

The Minister of Municipal Affairs and Housing, the Honourable Steve Clark, announced on January 15, 2019, that the province will be reviewing regional governments in Ontario. A copy of Minister Clark's email letter to Mayor Campion and the province's announcement is attached to this staff report. This review is limited to the following nine upper tiers and lower tier municipalities: Waterloo Region, Niagara Region, Halton Region, Peel Region, York Region, Durham Region, Oxford County, Simcoe County, and Muskoka District. Minister Clark has indicated that the focus of the review is governance, decision-making, and service delivery.

Michael Fenn and Ken Seiling have been appointed as special advisers to conduct this review and provide advice and recommendations to the Minister this summer. Mr. Fenn is a former Ontario Deputy Minister, previous municipal CAO in several Ontario cities, and founding CEO of Metrolinx. Mr. Seiling is a former Chair of Waterloo Region who held that position from 1985 to 2018 and was a Councillor and Mayor in Woolwich.

COMMENTS AND ANALYSIS:

Each jurisdiction will receive information on the consultation and elected officials, appointed officials, interested parties, and residents will have opportunities to provide comments. It is recommended that Welland City Council participate in this process and provide comments, once more specific details are provided by the special advisers.

This announcement was anticipated as Minister Clark made brief comments during last year's AMO Conference that the province intended to review municipal governance and there have been informal discussions since then.

FINANCIAL CONSIDERATIONS:

There are no financial implications with this recommendation.

OTHER DEPARTMENT IMPLICATIONS:

The City's Corporate Leadership Team have had initial discussions regarding the regional government review and we will continue to stay informed and engaged in this process and look forward to working with Council. City staff will also be kept informed.

SUMMARY AND CONCLUSION:

The Hon. Steve Clark, Minister of Municipal Affairs & Housing, has announced the provincial government's intention to review regional governments in Ontario including Niagara. This topic has been discussed by the Corporate Leadership Team who are committed to participating in the upcoming consultations. More details will be provided by the special advisers.

ATTACHMENTS:

Appendix I – A Message from Minister Steve Clark
Appendix II – News Release

Subject: A Message From Minister Steve Clark

**Ministry of
Municipal Affairs
and Housing**

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Ontario

January 15, 2019

Dear Mayor Campion:
mayor@welland.ca

As you are aware, our government is undertaking a review of regional government in Ontario. Regional governments have been in place in Ontario for 50 years. In that time populations have changed, infrastructure pressures have increased, and taxpayers' dollars have been stretched. Building on what's working well, the review will identify improvements to make better use of taxpayer dollars while ensuring government works efficiently and effectively for the people.

Today, I announced our government's plan to move forward on this commitment with the appointment of two special advisors who will conduct the review and provide me with recommendations. These two advisors are Michael Fenn and Ken Seiling.

Michael and Ken have extensive knowledge and experience in municipal government and I am confident in their ability to deliver on this important commitment.

As the head of council, you are responsible for making local decisions and providing high-quality service to the residents of your community. Your participation in this review is crucial to help us understand the unique needs of your region.

You can expect to hear from the advisors shortly regarding the review and how you will be engaged. I look forward to hearing your opinions and ideas to ensure municipalities in your region are working for the people.

Sincerely,

A handwritten signature in cursive script that reads "Steve Clark".

Steve Clark
Minister

c: Gary Long, CAO
gary.long@welland.ca

APPENDIX II -
CAO-2019-01

News Release

Special Advisors Appointed to Begin Regional Government Review

Consultations to start in early 2019

January 15, 2019 1:00 P.M. | [Ministry of Municipal Affairs and Housing](#)

TORONTO — The Ontario government is moving ahead with a review of regional government by appointing Michael Fenn and Ken Seiling as Special Advisors. The regional government model has been in place for almost 50 years in Ontario and we are taking steps to ensure that regional governments are working efficiently and effectively. These advisors will consult broadly over the coming months and provide recommendations to improve governance, decision-making and service delivery.

The review will examine Ontario's eight regional municipalities (Halton, York, Durham, Waterloo, Niagara, Peel, Muskoka District, and Oxford County), the County of Simcoe, and their lower-tier municipalities.

"Our government committed to improving the way regional government works and we will be looking at ways to make better use of taxpayers' dollars and make it easier for residents and businesses to access important municipal services," said Steve Clark, Minister of Municipal Affairs and Housing. "Michael Fenn and Ken Seiling bring a wealth of experience that will help us examine if the way regions are governed is working for the people."

The advisors will work with the province to explore:

- Opportunities to make it easier for residents and businesses to access municipal services;
- Processes to deliver efficient and effective local services that respects taxpayers' money;
- Methods to make municipalities open for business; and,
- Possibilities to cut red tape and duplication, and save costs.

Local residents and businesses will be consulted in spring 2019.

Quick Facts

- In total, 82 upper- and lower-tier municipalities are included in the review.

Media Contacts

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