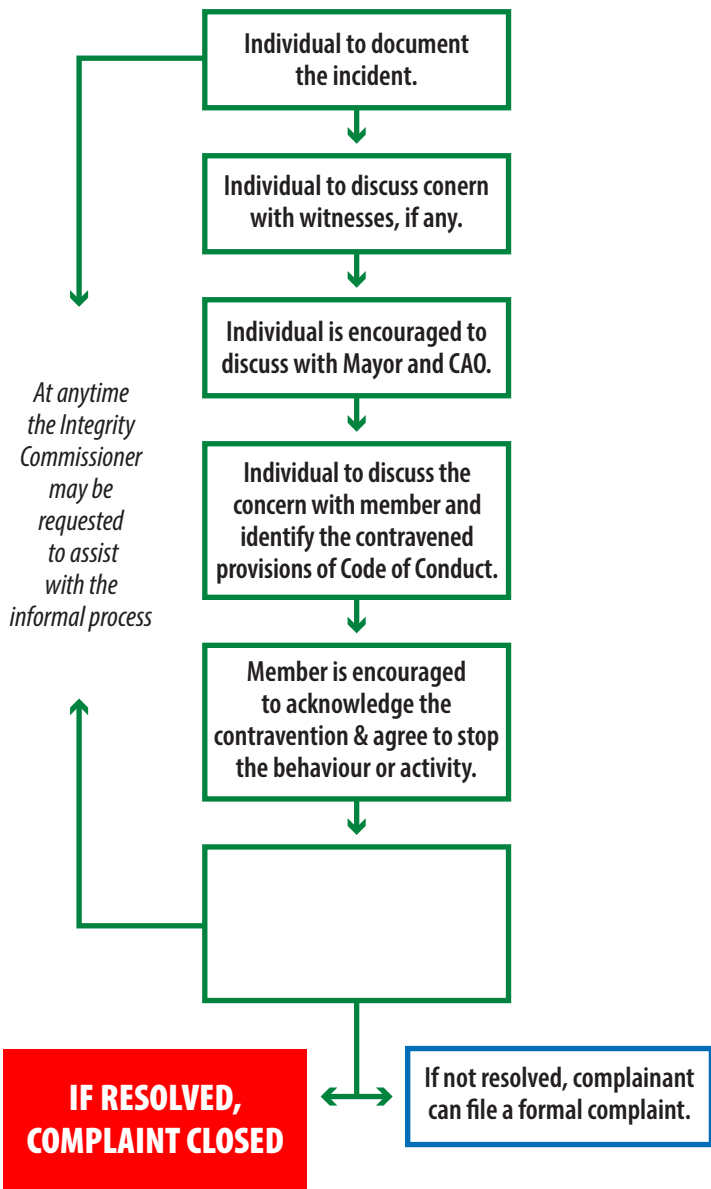
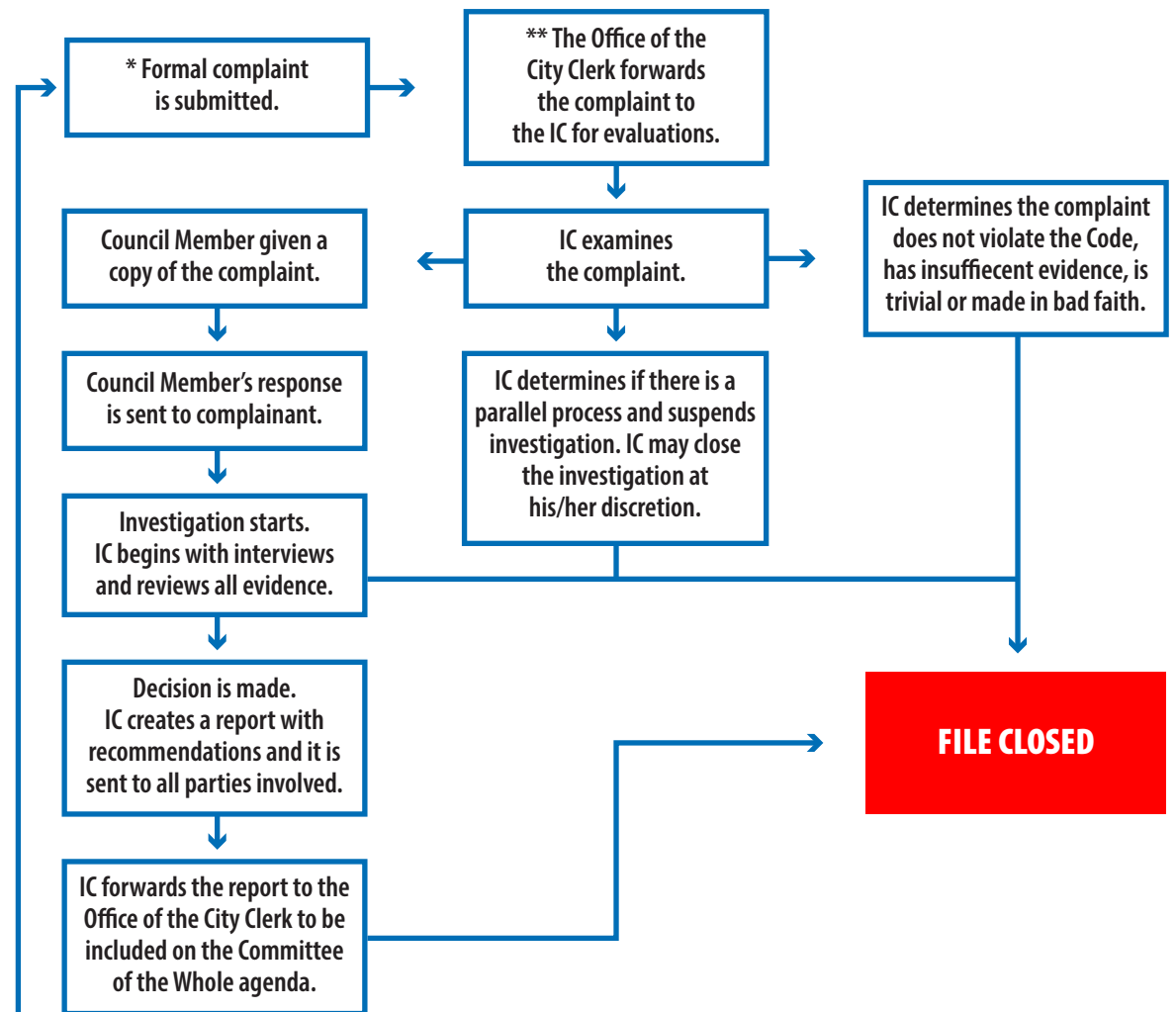


INFORMAL COMPLAINT PROTOCOL



FORMAL COMPLAINT PROTOCOL



* A formal complaint must be accompanied by a sworn affidavit.

** All formal complaints are received by the Office of the City Clerk and then sent to the IC's office for evaluation of jurisdiction, completeness and/or investigation

