

Friday, June 11, 2021
PUBLIC SERVICE ANNOUNCEMENT



COVID-19 UPDATE: PUBLIC WORKS DIVISION TO RESUME SERVICES

Welland, ON – The City of Welland Public Works Division will be reinstating the following services as part of our Covid-19, Step 1 transition plan.

Commencing Monday, June 14, 2021, Public Works staff will enter homes by appointment only for the following:

- 1) Sewer Rodding of sanitary sewer laterals.
- 2) CCTV inspections of sanitary sewer laterals.
- 3) Water Meter inspections (real estate transactions)
- 4) Water meter general maintenance, inspection and new meter installs.
- 5) CCTV of sanitary sewer Laterals for SWAP program.

In order to ensure physical distancing and safe work practices, residents/owners calling to schedule any of the above noted services will be required to meet the following “No Contact” requirements:

- 1) Complete a City of Welland Covid-19 questionnaire to meet accessibility requirements, which may or may not allow City staff to enter the premises.
- 2) The resident / owner must ensure the work area is clear of all obstructions. City staff will not move items to access the required workspace. If the workspace is not clear and safe, the resident / owner will be required to re-schedule the appointment.
- 3) Residents/ owners must maintain physical distancing of 2 meters (6 feet) when staff arrive on site and must remove themselves from the immediate work area/room.

To schedule any of the above noted services please call 905-735-1700—Ext 3000 between the hours of 7:00am and 3:00pm.

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Contact:

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