Wednesday, April 14, 2021
PUBLIC SERVICE ANNOUNCEMENT

WATER SERVICE SHUTDOWN PLANNED FOR APRIL 14, 2021

Welland, ON – Niagara Region is undertaking work to repair a water main on Prince Charles Drive in the area of Lincoln Street south to Amelia Lane in Welland. This work is to complete repairs following the failure of the water main that occurred last week. This work will affect water service for properties on Prince Charles Drive between Lincoln Street and Amelia Lane as well as properties on Amelia Lane and Nova Crescent in Welland.

How does this affect me?

For the affected properties (properties on Prince Charles Drive between Lincoln Street and Amelia Lane as well as properties on Amelia Lane and Nova Crescent in Welland), there will be a water service shut down, meaning there will be no running water in affected homes or businesses, beginning at 6 p.m. on April 14, 2021. The work is expected to take about 6 hours, ending at midnight.

How can I prepare for the shut down?

Before the shutdown, have a potable water container filled with water for drinking.
Fill containers (e.g. buckets) with water for washing and flushing the toilet.

During the shutdown, make sure that all taps are closed, or in the off position, to avoid any flooding when your water supply is turned back on. Try not to operate the faucets while the water is shut off. Consider turning off your water heater to avoid any issues if the water heater tank is accidentally drained.

After the shutdown, turn on cold-water taps and let run for 5 minutes.

Thank you for your patience while we complete these necessary repairs.

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